

## **About Dynamic Earth**

Dynamic Earth is Edinburgh's world-class science centre and planetarium that tells the extraordinary story of planet Earth, from beginning to end.

Located on the edge of Holyrood Park with spectacular views of Salisbury Crags Dynamic Earth is also one of Edinburgh's largest unique venues for corporate & hospitality events.

Our staff are pivotal to what makes us a 5-star rated science centre and world-class events venue. We offer a truly unique and dynamic working environment; creating a passionate, caring and inclusive place to work, learn and play.

Dynamic Earth is driven by a positive belief that everyone has the potential to be the problem-solvers of the future. We encourage applications from all backgrounds, communities, and industries, and are committed to having a team that is made up of diverse skills, experiences, and abilities.

We actively seek to recruit enthusiastic, motivated, and highly customer focused staff that share our passion for our core charitable mission to empower people with understanding and empathy for the Earth. If you feel you have these personal attributes along with the right mix of skills and experience, you may be our next team member.

## **Role Summary**

Our technical team plays a key role in ensuring that our exhibition provides the best immersive experience to all visitors and that our hospitality clients receive a world-class experience when hosting an event.

From, conferences weddings and dinners, to time-machines volcanoes and icebergs, Dynamic Earth is a workplace like no other! There is always an adventure around the corner and a unique challenge to solve.

The ideal candidate must have a willingness to learn and adapt to operating the bespoke AV within the core attraction. A keen interest in sound and vision is a must with experience in the aspects of AV for live events.

## **Responsibilities**

Responsible to: Technical Manager

### **Live Events**

- Setting up, operating & clear down of AV equipment for live corporate events to the highest standard.
- Ensure all clients and guests receive the highest possible standards of service through exceptional customer interaction.
- In the absence of the Technical Manager, attend event client meetings.
- Have a pro-active attitude towards developing the Technical Events offering.
- Correspond with event clients to plan their technical requirements.
- Preventative maintenance and testing.
- Fault find and resolve any technical failures within events, the exhibition or building.
- Maintain and service technical equipment and tools for the delivery of live events.
- Any other ad hoc tasks as requested by your departmental manager.
- Evening and weekend work will be required.

### **Core Attraction**

- Start, operate, monitor & shut down the core attraction.
- Preventative maintenance and testing.
- Fault find and resolve any technical failures within events, the exhibition or building.
- Maintain and service technical equipment and tools to ensure the core attraction remains operational.
- Any other ad hoc tasks as requested by your departmental manager.
- Evening and weekend work will be required.
- Be driven to seek out innovative solutions to improve the core attraction and its accessibility.

### **Business Partnering**

- Collaborate with the maintenance department on general building maintenance when required.
- Proactively build relationships with all other departments to ensure service delivery is & communication is as of the highest possible standard.
- Provide technical support across the organisation to both internal and external customers & staff.
- Familiarise yourself with the organisations strategic objectives and reflect the organisational values of Inclusivity, Care & Passion within your day-to-day work.

## Health & Safety

- Ensure H&S is always at a top priority when completing any task.

## SALARY

£24,500-£28,000 DOE

## Desirable Experience

- One years' experience with
  - PA systems, mixing desks.
  - Microphones and wireless systems.
  - Projectors and video distribution.
  - Video conferencing.
  - Mac and Windows operating systems.
  - PCs and IT networking.
  - The ability to communicate clearly and knowledge of Microsoft 365 is also a must

## Preferable Experience

- Knowledge or experience of
  - Lighting and DMX systems.
  - AMX automation controls.
  - 7th Sense video servers or similar.
  - Electrosonic equipment.
- IPAF, PASMA and IOSH certification beneficial to the role

## Benefits

34 days annual leave (which includes 9 bank holidays)

Matched company pension contribution of 5%

Free staff car-parking

Life Assurance cover of 4 times annual salary

Up to 3 years Critical Illness cover

Confidential EAP advice-line through Health Assured

Free entry to ASVA member Visitor attractions (subject to conditions)

Limited Gym Membership at MacDonald Holyrood Hotel

Staff canteen (complimentary tea & coffee)

Employee Values Awards

Subsidised meals & coffee from the Dynamic Earth Café

25% Discount in the Natural Selection Gift Shop

Complimentary entry to Dynamic Earth for family and friends