

# TERMS AND CONDITIONS



- Before making a purchase, please carefully review your individual selection. Once purchased, tickets cannot be refunded. If you would like your ticket rescheduled to an alternative date/time, please email [enquiries@dynamicearth.co.uk](mailto:enquiries@dynamicearth.co.uk)
- Once you have received your tickets, please keep them in a safe place as we cannot accept duplicates, copies or other alternative tickets of any kind. All major credit and debit cards are accepted (VISA, MasterCard, Maestro).
- All prices are correct at the time of publishing. However, they are subject to change without prior notice.
- Parties of 12 or more persons constitute a group. Additional products and special rates may be available for group booking tickets in advance by telephoning.
- Guests are reminded that for technical, or operational reasons, some facilities may be removed or closed or entertainment cancelled and/or altered at any time. Dynamic Earth reserves the right to change the programme of attractions and entertainment if at any time it is deemed necessary or appropriate to do so.
- All guests entering the Dynamic Earth galleries and planetarium must have a valid entrance ticket.
- Dynamic Earth reserves the right, at its absolute discretion, to refuse entry or admission or to remove from Dynamic Earth any visitor.
- The booking reference is confirmation of acceptance of the booking.
- Photography is allowed for non-commercial private use.